



Warren County Ohio TELECOM Matters

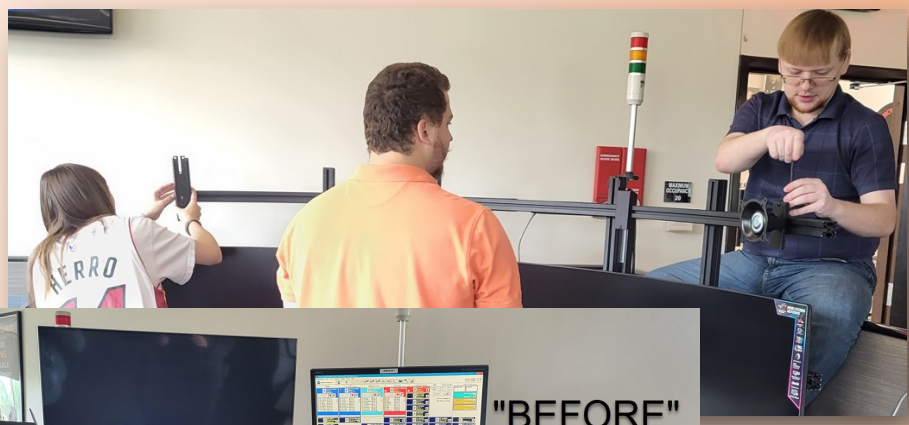
our monthly newsletter of things that matter. all things Telecom.

Pictured above: Philip Bomer, Data Systems Technician II and Olivia Siegmann, Intern, working on dispatch monitor updates.

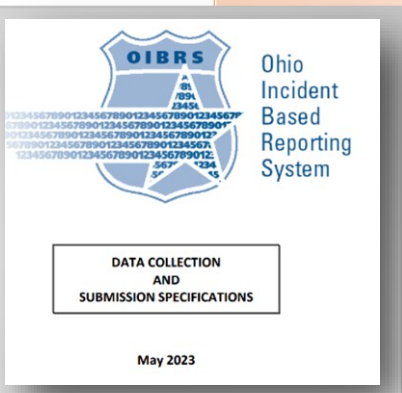
REMINDER: MONTHLY MAINTENANCE
Wednesday, July 19, 2023
*Central Square maintenance 5:00am - 8:00am
* Monthly maintenance 5:00pm - 8:00pm
<https://status.wcpsn.net/>

ESO Update
NEMSIS submissions have begun. You will receive an email from Joe Newton confirming your total EPCR records before sending them on to ESO. Please see Technical Bulletin for ESO Version Update Procedure [HERE](#)

Dispatch Monitor Updates | "now progressing" Telecom's Data Systems team (DELTA) have started working on installing the new monitors in Warren County Dispatch. This project is headed by **Philip Bomer**, Data Systems Technician II, along with help from of the Infrastructure Systems Unit team (BRAVO). Telecom has worked hard with Emergency Services to find and test a new monitor setup for the dispatch consoles. By upgrading the dispatch center's consoles, the Warren County Dispatchers will benefit from improved accessibility to more applications, easier IT management and increased capacity. These new 49-inch widescreen monitors will provide the ECOs with much needed screen real estate and the new monitor layout will give them the opportunity to take full advantage of the queue options.



NEW SPECS FROM OIBRS
The Ohio Office of Criminal Justice has released reporting updates. I am currently entering all the changes into our Records Management System and forwarded the new specifications manual to Central Square. The State has given vendors until December 2023 to comply. If you have any questions, please contact Rhonda Bernard, Applications Analyst.



CENTRAL SQUARE ENGAGE | Nashville, TN This year CENTRAL SQUARE held their annual "Engage User Conference" the week of June 4th in Nashville. Deputy Director Gary Estes, Public Safety System Manager Paul Bernard and Analysts Joshua Moyer, Rhonda Bernard and David Shiverdecker, along with members from Emergency Services attended this event. During the event, attendees attended 24+ hours of sessions and trainings. These sessions allowed us to learn more about the products we use and how to leverage them to meet our partner's needs. The team was also able to see what's coming and ask questions about issues we are having. This user conference is the best time for our system SME's to network with other users of the same systems. This also allowed the team to get new ideas and connections to solve problems, as well as get time with Central Square personnel to Face-to-Face discuss ideas, concerns and feedback about their products. One of the highlights of this years conference was spending time not only with CENTRAL SQUARE executives, but also representatives from Butler County, West Chester Twp and Cincinnati to discuss the status and future of our CAD-to-CAD connections. We encourage agencies that may be interested in learning more about the CENTRAL SQUARE products to look into attending next year's conference.



WINDOWS and MOBILE DATA COMPUTERS/LAPTOPS

It is time to start thinking about Mobile Data Computer /MDC (**Mobile Data Computer – Any mobile device with a Windows OS (operating system) that connects to the PSN (Public Safety Network) via VPN (Netmotion)**) and their future with the upcoming Windows 11. The end date for Telecom's use of Windows 10 will be July 31, 2025. We will not begin Windows 11 installation until 2025. With Windows 11, there are restrictions coming from Microsoft that cannot be upgraded on existing hardware. As it stands, the CF-19, CF-31, CF-20 MK 1, CF33-MK 1, and the G1 are not supported by the Windows 11 processor requirement. Current models that support upgrading to Windows 11 are CF-20 Mk2, CF-33 Mk2 FZ-55, G2 Surface pro's 6, 7, 8. I will be following up with individual department emails containing MDC lists of what is and isn't supported.

Here are the current systems from Panasonic Toughbook line:

- ◆ G2 - CF20 replacement [CLICK HERE](#)
- ◆ CF-33 [CLICK HERE](#)
- ◆ FZ-55 [CLICK HERE](#)
- ◆ CF-40 - Fully-rugged FZ-55 (No one has yet) [CLICK HERE](#)



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SECURITY HINTS & TIPS: HTTPS URLs Are Not Always Secure



When signing in to a website such as Facebook or Amazon, have you ever seen the beginning of the URL change from “HTTP” to “HTTPS”? How about a small lock icon at the top of your browser? The “S” in “HTTPS” stands for “secure” and indicates that your web browser is accessing the website through a secure connection that no one else can access. The lock icon also indicates that the website is secured with a digital certificate.

However, a website is not necessarily secure just because “HTTPS” is included in the URL. A website using HTTPS can be safer than a website using HTTP, but cybercriminals can get HTTPS certificates, too. Cybercriminals often use HTTPS URLs to trick unsuspecting victims into clicking phishing links.

HTTPS websites can offer a false sense of security, so you may be tempted to automatically trust them. However, it’s important to remember that even legitimate HTTPS websites may have vulnerabilities that cybercriminals can exploit. You should never rely on an HTTPS URL or even the lock icon at the top of your browser for security.

Tips to Stay Safe

Follow the tips below to make sure the website you’re visiting is secure:

- Watch out for misspelled domains. For example, a link may contain the word “Annazon” instead of “Amazon.” Some misspellings are easier to catch than others, so make sure to look closely!
- If you receive a login link through email or text message that you weren’t expecting, don’t click it. Cybercriminals can send you malicious links that look legitimate. Always navigate directly to the website. Remember to look for the “S” in “HTTPS” before you enter any sensitive information into a web browser. Even then, remain cautious.

Telecom Important Dates | JULY 2023 Happy Birthday!



Philip Bomer
7/11



Tyler Blair
7/20



Kristy Oeder
7/25

~RECENT CERTIFICATIONS AND LICENSURES~



Congratulations to both **Alex Wicker**, Infrastructure Systems Analyst 1, and **Jeff Boutell**, Data Systems Technician 1, for completing their A 12-week online collaborative readiness program led by Fortune 500 CISOs and peers who deliver their proven frameworks and insights on how to lead and secure a network and an organization, protecting data assets and the enterprise brand. This program coaches participants on what it means to think and act as a county cybersecurity leader.



Congratulations to **Olivia Siegmann**, our TC intern, for passing the CCNA Exam. The CCNA—which stands for Cisco Certified Network Associate—is an entry-level information technology (IT) certification

issued by networking hardware company Cisco. The CCNA is designed to validate your knowledge on fundamental networking concepts often requested in networking roles in IT positions.

Amateur Radio Licenses:

Tyler Blair | Infrastructure Systems Analyst I

- HAM Radio License - Technician Class

Charles Zugaro | Infrastructure Systems Analyst

- HAM Radio License - General Class

#TCKUDOS

Kudos are for above-and-beyond actions taken by a Telecom team member or someone Telecom interacts with. They can be submitted throughout the year via our website or a physical card at our office. #TCKudos are then posted on our Kudos Board all month long before being tallied and delivered! If you receive a #TCKudos, we’ll send it to you and your Supervisor/Department Head.



If you know of someone from Telecom that has gone over and above, please take the time to nominate them! [VOTE](#)

#TCKudos

To: _____ Dept: _____
 From: _____ Date: _____
 Thank you for.....

Emerging cybersecurity technology and industry best practices for water treatment facilities.

The week of June 26, 2023, **altafiber** sponsors sent **William Cornett**, Warren County Telecom Cybersecurity Analyst, (along with Shawn Waldman, CEO Secure Cyber Defense, and James Fisher Senior Cyber Security Analyst for Secure Cyber Defense) to attend the Israeli Water Resilience & Emergency Preparedness Conference in Tel Aviv. Here, he learned about cutting-edge and emerging cybersecurity technology and industry best practices.

